

**Two different systems – easier access to your surgery when you want it**



## Patient Access

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| <ul style="list-style-type: none"><li>• The new preferred method to contact your GP</li><li>• Contact us only on the day you wish to have your problem dealt with</li><li>• Less waiting to get through on the telephone</li><li>• No need to queue at the door</li><li>• Quick response times</li><li>• Easy account set up</li><li>• Available 24 hours a day, seven days a week</li><li>• See when your GP is available</li><li>• No internet connection needed - ability to log requests over the telephone</li></ul> | <ul style="list-style-type: none"><li>• Submit your prescription requests easily</li><li>• View your medical record, results and medication</li><li>• Book Saturday appointments</li><li>• Obtain Patient Access login from reception</li></ul> |
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